USC Student Health

Keck Medicine of USC

213-740-9355 (WELL)

One number. 24/7. Serving students on two campuses.

Services

USC Student Health is available through the single phone number **213-740-9355 (WELL)**—including all services:

Counseling and Mental Health Services, a division of the *Department of Psychiatry and Behavioral Sciences, Keck School of Medicine of USC*

Medical Services, with providers on clinical faculty of the Departments of Family Medicine, Obstetrics and Gynecology, Dermatology, Orthopaedic Surgery, Keck School of Medicine of USC; and professional affiliations with the USC Chan Division of Occupational Science and Occupational Therapy, the USC School of Pharmacy, and the Division of Physical Therapy and Biokinesiology.

Relationship and Sexual Violence Prevention and Services, with counselors who are clinical faculty of the *Department of Psychiatry and Behavioral Sciences*, *Keck School of Medicine of USC*

A nurse (for medical concerns) or licensed counselor (for mental health concerns) is available 24 hours a day, even when the student health centers are closed and during university closures.

Did You Know? About accessing care:

Students in crisis may walk-in for urgent mental health services at the health centers (Engemann Student Health Center on UPC or Eric Cohen Student Health Center at HSC) during operational hours without an appointment; this may include urgent matters involving a death in the family, suicide concern, crime/sexual assault survivor counseling, or other high-risk matters.

Urgent "sick" appointments for medical care are available "same-day" for students needing care during operational hours.

The evening operators of the 24/7 phone service line can connect to USC Student Health services when an urgent matter presents itself.

Sexual assault survivors requiring transportation to a SART center can ask RSVP to call a Lyft ride (an "on-call" staff advocates program to accompany survivors is currently staffing operations and will be activated this fall).

MySHR (the student health record portal) shows all available regular appointment times; many appointments can be made within 24-48 hours.

Campus incident post-ventions are regularly provided by Counseling and Mental Health Services on campus for students; departments are encouraged to contact us to learn more or to make arrangements.