



Ombuds Office Proposal

Office of Wellness and Crisis Intervention

Ombuds Offices



Key Aspects

- Informal
- Confidential
- Safe

Functions

- Conflict resolution and mediation
- Consultation
- A source for referral

Four Pillars of Ombuds



- **Confidentiality**
- **Informality**
- **Impartiality**
- **Independence**

International Ombudsman Association



USC University of
Southern California

Office of Wellness and Crisis Intervention
University of Southern California

Implementation



- **Campus-wide education**
- **Staffing**
- **Space**

USC Support and Advocacy



USC Support and Advocacy (USCSA) connects members of the USC community with resources to assist them when they need help and support in achieving their academic, professional and/or personal goals. Students, faculty and staff are provided with the tools, and resources to help them problem-solve, understand options, and make informed decisions about their USC experience.

True concern for and worry about someone



USC Support and Advocacy



USC Support and Advocacy (USCSA) connects members to resources to assist them in achieving their academic or personal goals. Staff provide support with the tools, and help to solve, understand, and make decisions about their USC experience.

TC4T

True concern for and worry about someone

